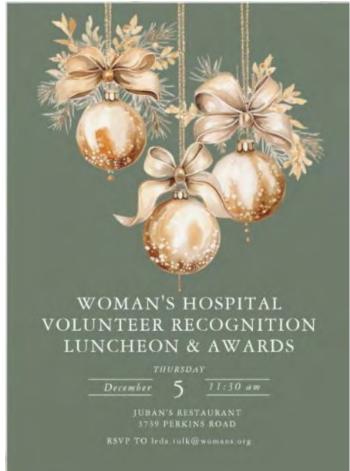
Volunteer **Connection**



Please join us! Annual Volunteer Recognition Luncheon and Awards



Please make plans to join us for our annual recognition luncheon. Volunteers will be recognized for hourly and years of service milestone awards.

Thursday, December 5th 11:30 AM Juban's Restaurant – 3739 Perkins Road

Please RSVP to <u>leda.tulk@womans.org</u> and indicate choice of entrée

Luncheon Menu

Caesar Salad Romaine, Housemade Croutons, Parmesan, Classic Caesar Dressing



Please choose <u>ONE</u> of the following entrees. All served with Chef's selection of Starch and Vegetable Du Jour:

Poisson Meuniere Pan-Seared Gulf Fish, Creole Meuniere

Chicken Clemenceau

Joyce Farms Chicken Breast, English Peas, Caramelized Garlic Chicken Glace'

Seafood Gratin

Shrimp, Lump Crabmeat, Louisiana Crawfish Tails, Brie Cream Sauce



Praline Bread Pudding Spiced Pecans, Bourbon Caramel Brioche Bread Pudding

Thank You For Calling Woman's!

As part of our ongoing efforts to enhance communication consistency across departments, we are providing signage for telephone scripting in each area. Please review the information below. Reminder signs will be placed in each volunteer station.

Telephone Script

for internal and external incoming calls.

External

Internal

Opening statement

Greeting: Thank you for calling Woman's Hospital.

Department: State your department.

Identify yourself: This is [your name].

Offer Assistance: How may I help you?

Closing statement

Offer Assistance: Is there anything else I can assist you with?

Close call: Thank you for choosing Woman's.



Greeting: Good morning/afternoon

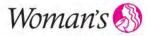
Department: State your department.

Identify yourself: This is [your name].

Offer Assistance: How may I help you?

Closing statement

Offer Assistance: Is there anything else I can assist you with? Close call: Have a great day.



Volunteer Opportunities

Employee Benefits Fair

Thursday, November 7

10 AM – Noon	1 volunteer
4 – 6 PM	2 volunteers

Friday, November 8

11 AM – 1 PM 1 volunteer 3 – 5 PM 2 volunteers

Code Orange Drill

Tuesday, November 12 8 AM – 10 AM

3 volunteers

Please email pam.parker@womans.org if you are interested in any of these shifts.



Flu Shots Now Available

Flu vaccinations are now available in Employee Health. There is no charge and no appointment is necessary.

> Hours: Monday – Friday 6:45 AM – 3:15 PM

If you receive your flu vaccine outside of Woman's please bring your documentation of vaccination (not a receipt) to Employee Health to get your ID badge tag (orange this year!).

Volunteers who choose not to take the vaccine will need to complete a declination form and turn it in to Employee Health.



Celebrating NOVEMBER Birthdays

- 6 Betsy Hodnett, Anita Davis
 - 7 Tommie Sue Fontenot
 - 8 Rozanne LaPorte
 - 9 Jennifer Villaume
- 10 Ed Halphen, Vickie Holden
 - 16 Elaine Burke
 - 19 Marty Davis
- 22 Francine Boyd, Gloria Fry
 - 23 Jennette Montgomery
 - 24 Pam Beadle
 - 25 Laurie Goeckel
 - 26 Fran Pietri
 - 30 Juanita Bozeman

We're Thankful for You!

Larvest Blessings

Thanksgiving is the appointed time for focusing on the good in our lives.

In each of our days, we can find small blessings, but too often we overlook them, choosing instead to spend our time paying attention to problems.

We give our energy to those who cause us trouble instead of those who bring peace.

Starting now, let's be on the lookout for the bits of pleasure in each hour, and appreciate the people who bring love and light to everyone who is blessed to know them.

> You are one of those people. On Thanksgiving, we are thankful for you!

Happy Thanksgiving!

By Joanna Fuchs